

York Catholic District School Board

Catholic Education Centre, 320 Bloomington Road West, Aurora, Ontario L4G 0M1 Tel: 905-713-1211, 416-221-5051, 1-800-363-2711 Fax: 905-713-1272 • www.ycdsb.ca

Dear Parent/Guardian,

Secondary Attendance Reporting

Student attendance and care of our students are of critical importance to the York Catholic District School Board (YCDSB). Parents and/or guardians are required to report their childr(ren)'s partial or full day absence in advance, or before school start for the current day by accessing the Secondary Attendance Program using one of these three methods:

- Toll Free Safe Arrival Phone Number 1-855-856-7862
- The Safe Arrival SchoolMessenger website: go.schoolmessenger.ca
- The *SchoolMessenger* App from the *Apple App Store* or the *Google Play Store*.

The first time you use the App or Website, select **Sign Up** to create your account. To report an absence, select **Attendance** followed by **Report an Absence**.

These options are available **24 hours a day, 7 days a week**. Future absences can be reported at any time. If you have children at a YCDSB Elementary school, you may use the SafeArrival system to report the absence for those children, as well.

Parents and guardians who have not reported their child(ren) absent or late will receive an automated phone call where they can explain the absence. If our system is unable to reach a designated contact after the required amount of time, office staff will follow up.

If any of your contact information changes, or if you have any questions in regards to the contents of this letter, please contact your child's school office. Thank you for your attention to this important information about reporting of your child's attendance for the upcoming school year.

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